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WORKING PAPER LSR-5 | March 2020

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Stephen Mayson<sup>1</sup>

## 1. Introduction



## **2. How should we regulate legal services?**

### **2.1 Introduction**

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### **2.2 Alternatives to**









### 3. The regulators

#### 3.1 Background

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### 3.3 Oversight regulation



## 4. Single or multiple regulators

### 4.1 Clementi's compromise

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### 4.2 Multiple regulators

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### 4.3 A single regulator

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## 5. Regulatory independence

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### 5.1 Independence from government

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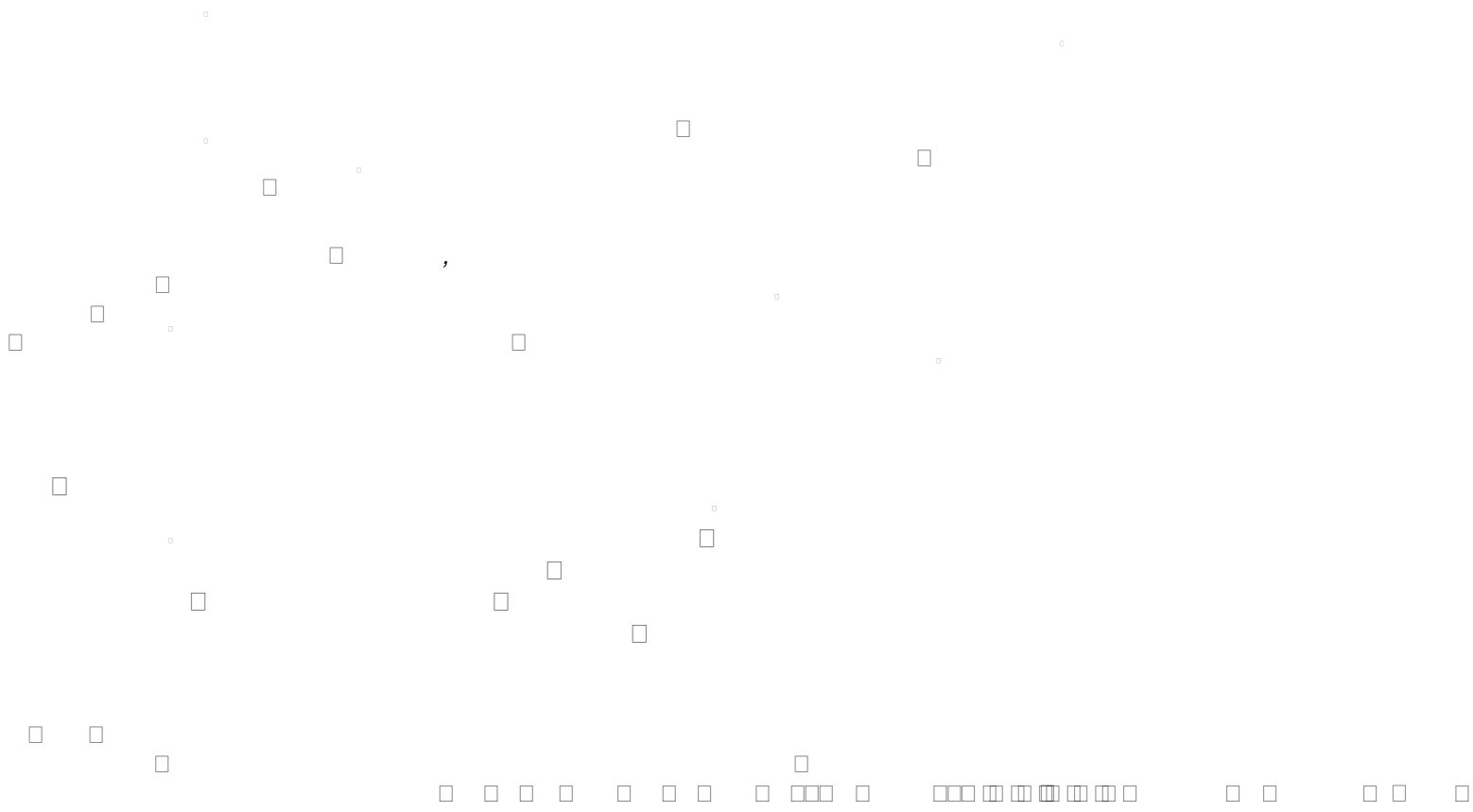












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## 6.2 Representation of providers' interests

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## 7.9 ABS licensing rules



## **8. Complaints and ombudsman services**

### **8.1 Background**

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## 10. Conclusions



