LOG IN

Use *Extension Mobility* to log in to your phone by entering your UserID and PIN.

- 1) Press the *Applications* button.
- 2) Select Login / Out.
 3) Enter your UserID (Your UCL User Name 'UCXXXXX')
- 4) Enter your **PIN (Your Extension Number)**
- 5) Press the *Submit* softkey*.

DIRECTORIES

- 1) Press the *Contacts* button and select a Directory.
- 2) Enter search criteria and press the *Search* softkey*.
- 3) Select the listing and press the *Call* softkey*.

CALL FORWARD

To forward incoming calls to an alternate extension:

- 1) Press the *Fwd All* softkey*.
- 2) Enter the phone number to which calls are to be forwarded. For calls to go directly to Voice Mail, press the *Messages* button.
- To cancel call forwarding, press the *Fwd Off* softkey*.

CALL PARK

Parking a call allows the call to paused (parked) at one phone and retrieved at another. During a call:

- 1) Press the *Park* softkey*.
- 2) Note the 'Park Number' displayed on the screen, and hang up.
- 3) To retrieve at any other phone, lift the handset and enter the 'park number'. You will be reconnected to the call.

Note: If the call is not retrieved within a specified time it will revert to the phone that parked it.

VOICE MAIL

New message indicators:

- A solid red light on your handset.
- A stutter dial tone on the line (if enabled).
- A message waiting icon

To listen to messages, press the *Messages* button and follow the voice prompts. Or, press the *Line* button next to the voicemail icon, followed by the *Messages* button.

THIS FEATURE IS NOT YET AVAILABLE PLEASE EMAIL <u>is-telecoms@ucl.ac.uk</u> FOR SPEED DIALS

USER WEB PAGES

You can manage your phone via a web page including the configuration of call forwarding and the programming of speed dials.

To access your personal User Web Page from an internet Browser:

1) Go to https://IP address/ccmuser

2) Log on using your UserID and Password



Use the drop down User Options list to manage your handset features.





