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UNIVERSITY COLLEGE LONDON

ONLINE PROGRAMMES - TERMS AND CONDITIONS FOR POST GRADUATE STUDENTS

Introduction

It is important that you read this document carefully

of in relation to your access to the Programme. For information about how UCL handles your personal data and how this is shared, including with Third Party Partner, please read through the privacy notice referenced in section 8.

Our aim is to make this document accessible and user friendly for everyone. If you have any questions about these Terms (either before you accept an offer of a place or whilst you are a student), please get in touch with us. A usefulist of contacts is set out in the

PART 4 ACCEPTING AN OFFER FROM UCL

1 Accepting an Offer from UCL

- 1.1 If UCL wishes to make you an offer of a place to study (an offer) on an online degree programme or other online programme or online course of study at UCL, you will be notified by email. The offer will be subject to the terms and conditions of the offer and the UCL Online Student Terms and Conditions (the Terms and Conditions) which will be available to you on the UCL website. The offer will be subject to the terms and conditions of the offer and the UCL Online Student Terms and Conditions (the Terms and Conditions) which will be available to you on the UCL website.

PART 2 WHAT YOU CAN EXPECT FROM UCL

3 UCL's provision of educational and related services

- 4.2 To ensure that our programmes can be run effectively for the benefit of our student body, we need to retain the ability to alter aspects of individual Programmes where we think this is reasonable and/or it is needed

- 7.9 You should be aware that you may incur fines if you do not comply with certain aspects of the Student Regulations and Policies (including for example for late return of library materials or causing damage).
- 7.10 You are responsible for ensuring your Fees any other fees, charges or fines incurred by you or in connection with your studies are paid in a prompt and timely fashion.

Part 4 – Important legal information

8 Data protection

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- 10.4.4 any unavailability of a Third Party Provider's platform or online system used in the provision of the Programme
- 10.5 Subject to the above provisions of this section UCL's total aggregate liability to you arising out of or in connection with these Terms and/or your period of study at UCL (whether in contract, tort or otherwise)

- 12.1 **Your attention is particularly drawn to this section because it imposes certain restrictions on UCL's potential liability to you.**
- 12.2 UCL will not be liable to you for loss and/or damage arising from circumstances or events that are outside UCL's reasonable control. Such circumstances or events include, without limiting what is intended, strikes and other industrial action (of UCL staff or staff of third parties) or under demand for courses or modules, lack of or significant reduction of funding from third parties (unless caused by UCL's wilful default), non-availability of staff (on a long-term or short-term basis, such as staff illness), severe weather, fire, civil disorder, riot, terrorist attack or threat or terrorist attack, pandemic, epidemic, political unrest, government restrictions and concern with regard to the transmission of serious illness
- 12.3 The circumstances or events set out in section 12.2 are considered rare but when they do occur UCL reserves the right to make changes to or cancel all or part of a Programme. UCL will where practical and possible do what it reasonably can to provide appropriate and alternative options to you to minimise the disruption you experience. If the circumstances or events are ongoing for a continuous period of more than 30 days, either you or UCL may end the Contract without liability immediately on giving written notice to the other

13 General

- 13.1 These Terms and the relationship between UCL and you shall be governed by and interpreted in accordance with English law
- 13.2 Both UCL and you agree to the non-exclusive jurisdiction of and to accept the authority of the courts of England and Wales.
- 13.3 If any condition of this relationship is found to be void or unenforceable (in whole or in part) (s)0.5 9 (r)-5.4 (c)2.3 199

<p>Disability</p>	<p>Outlines the ways in which UCL addresses the needs of disabled students. Sets out UCL’s firm commitment to offering an excellent education to all students and central to this policy is UCL’s intention to take account of individual needs and to work with disabled students to find appropriate and practical solutions to any problems that might arise.</p>
<p>Complaints Procedure</p>	<p>Provides details on how students should express concern or dissatisfaction with aspects of UCL or the quality of services provided. It is central to UCL’s commitment to providing a high quality educational experience for all our students, reflected in excellent academic, administrative and pastoral support services with the aim for every student to be satisfied with their experience of UCL.</p>
<p>Harassment and Bullying</p>	<p>Outlines UCL’s firm commitment to equality and diversity and how UCL will not tolerate the harassment or bullying of one member of its community by another or others. Sets out to promote the development a working environment in which harassment and bullying are known to be unacceptable and where individuals have the confidence to complain about harassment and bullying, should they arise, in the knowledge that their concerns will be dealt with appropriately and fairly.</p>
<p>Disciplinary Code and Procedure</p>	<p>Sets out the standard of conduct and behaviour reasonably expected of you and also includes the right of UCL to suspend or exclude you on disciplinary grounds.</p>
<p>Data Protection Policy</p>	<p>Reflect UCL’s commitment to ensure that every employee and registered student complies with the data protection law and to ensure the confidentiality of any personal data held by UCL, in whatever medium.</p>
<p>Intellectual Property Policy (Students)</p>	<p>Sets out the rules, rights and obligations of UCL students in relation to intellectual property created in the course of study.</p>
<p>Religion and Belief Equality Policy and Equal Opportunity Policy</p>	<p>Reflects how UCL seeks to address issues of discrimination and ensure equality in relation to the selection, recruitment and relationship with students.</p>

Academic Integrity	Outlines what is considered to be academic misconduct including plagiarism and how allegations and instances of academic misconduct are addressed at UCL
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Appendix 1 – Conditions of Enrolment

1. Conditions of Enrolment

Your Offer and/or right to enrol and/or participate on the Programme is conditional on the following conditions being met

(a)

additional tuition fees for the modules which they have to repeat. The marks for any modules passed on repeat will be capped at the pass mark (40% for undergraduate students, 50% for taught postgraduate students).

Where a Repeat is considered to be impossible, the Board of Examiners may offer the student the opportunity to take the failed assessments as Resits.

Appendix 3 – Useful Contacts

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Appendix 4 UCL Third Party Partner

1 Definitions

For the purposes of this Appendix 4, the following definitions shall apply:

- 1.1 “**2U Inc**” means 2U, Inc., a company registered in Maryland, USA and having its registered office address at 7900 Harkin Road, Lanham, MD 20706;
- 1.2 “**2U Group**” means 2U Inc. and 2U UK;
- 1.3 “**2U UK**” means 2U Group (UK) Limited, a company incorporated in England under number 11466674, whose registered address is C/O Skadden, Arps, Slate, Meagher & Kip LLP, 10 Bank Street, Canary Wharf, London, United Kingdom, E14 5DS
- 1.4 “**LMSTerms**” means the LMS

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You are responsible for submitting, maintaining and updating information you submit through your account (such as your user name and password) (“Account Information”) to ensure that all information is and remains accurate, current and complete. You are solely responsible for all activity associated with your account, including online conduct and use of the LMS through your account, and the consequences of any such use. You must ensure that no one else uses your account and you should therefore maintain the confidentiality of your account user name and password.

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- x Use the LMS for any purpose that is unlawful or otherwise prohibited by these Terms of Use;
- x Use the LMS in any manner that could damage, disable, overburden, or impair the LMS, or interfere with any other party's use and enjoyment of the LMS; or
- x Attempt to gain unauthorized access to the LMS or get around our security technology through hacking, password mining or any other means.

4. Your Content

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The various provisions of these Terms of Use and the [Privacy Policy](#) are separate and independent and, should any term be declared invalid or unenforceable by a court or other appropriate tribunal, the remaining provisions and terms shall remain in full force and effect.

Last updated on 5 February 2019

