

# New to UCL 2022 survey questions

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## Admissions and decisions

### 1. Which factors most influenced your decision to study at UCL? (choose up to 3)

- Attending a UCL summer school
- Content of degree programme
- Earning potential of degree
- I wanted to stay at UCL (studied here previously)
- Information on the website
- Information provided to offer holders
- League table position
- Location
- Quality digital education options
- Quality of research
- Quality of student support
- Recommended by friends/family
- Recommended by school or university
- Reputation
- Scholarships or bursaries available
- Specific member of UCL staff

- Google search
- League tables
- My school, college or previous university
- Open Day
- Other website (please specify below)
- Prospectus (printed)
- Recommended by friends or family
- Recommended by teacher or academic
- Recruitment fair or exhibition
- Social media
- Studied at UCL previously
- The UCL website
- UCAS
- Virtual event
- Other
  - If you selected other please tell us where you heard about your programme:
  - If you selected other website, please tell us which one:

### 3. What, if anything, might have stopped you from studying your chosen degree programme here? (choose up to 3)

- Accommodation available
- An offer from our competitors
- Online application process
- Campus and facilities
- Career prospects
- Cost of living in London
- Degree structure or syllabus
- Feeling that I wouldn't fit in at UCL

- Information about UCL in the media
- League table ranking
- Length of wait for a decision
- Personal circumstances
- Poor or lack of communication from UCL
- Risk of exposure to Covid-19 infection
- Scholarships available
- Student support available
- Tuition fees
- Other
  - If you selected other, please specify:

**4. Please respond to the following statement:**

|   | Definitely agree | Mostly agree | Mostly disagree | Definitely disagree |
|---|------------------|--------------|-----------------|---------------------|
| The information provided to me about my programme or research pathway before I arrived was accurate |                  |              |                 |                     |

**5. Are there any issues with the accuracy of information provided to you pre-arrival that you wish to highlight?**

*[Distance learners routed to question 29]*

**Arriving at UCL**

**6. As a new student I have found the following useful:**

|                       |
|-----------------------|
| Definitely agree.3 (1 |
|-----------------------|



|  |  |  |  |  |  |
|--|--|--|--|--|--|
| Organised by Department/division<br>(e.g. Biosciences) |  |  |  |  |  |
| Organised by Programme (e.g. MSc<br>Psychology)        |  |  |  |  |  |

**10. Do you have any particularly positive or negative feedback from the welcome or induction events (including digital events) you attended that you wish to highlight? Please be as specific as possible:**

*[UG and PGT only, PGR go to question 15]*

**11. Thinking about your experience of arriving in your department:**

**More info:** \*Information from departments could include printed or digital handbooks, induction packs, digital or on-campus events and other programme materials

|  |                  |              |                 |                     |                |
|--|------------------|--------------|-----------------|---------------------|----------------|
|  | Definitely agree | Mostly agree | Mostly disagree | Definitely disagree | Not applicable |
|--|------------------|--------------|-----------------|---------------------|----------------|



|   |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| Disability support services                                   |  |  |  |  |  |  |
| Immigration advice  |  |  |  |  |  |  |
| International student support (excluding immigration advice)  |  |  |  |  |  |  |
| IT support  |  |  |  |  |  |  |
| Student Fees Office (setting and settlement of tuition fees)  |  |  |  |  |  |  |
| UCL Student Funding (scholarships, bursaries, funding advice) |  |  |  |  |  |  |
| Support and advice from Students' Union                       |  |  |  |  |  |  |
| UCL Careers   |  |  |  |  |  |  |

|   | Definitely agree | Mostly agree | Mostly disagree | Definitely disagree |
|---|------------------|--------------|-----------------|---------------------|
| The UCL staff and student ambassadors checking me in made me feel welcome           |                  |              |                 |                     |
| My accommodation was clean and everything was in good working order when I moved in |                  |              |                 |                     |
| All relevant pre-arrival and arrival information was easy to find                   |                  |              |                 |                     |
| The moving in process was well-organised and straight forward                       |                  |              |                 |                     |
| I am aware of all the support available to residents in my halls or house           |                  |              |                 |                     |
| I feel safe in my accommodation   |                  |              |                 |                     |

**23. Is there anything about your experience in UCL accommodation so far that you wish to highlight?**

### Settling in

**24. Please respond to the following statements about settling in to UCL:**

**28. Is there anything you would have liked more information about?**

**Distance Learners**

*[Non-distance learners routed to Q.30]*

**29. Please respond to the following statements about your experience as a distance learner:**

|   | Definitely agree | Mostly agree | Mostly disagree | Definitely disagree | Not applicable to me |
|---|------------------|--------------|-----------------|---------------------|----------------------|
| The information I received from my department, programme or research unit (e.g. course handbook, induction pack) was clear and useful |                  |              |                 |                     |                      |
| As a distance learner I feel welcome and part of my course cohort   |                  |              |                 |                     |                      |
| I was clearly informed about what technology I need (e.g. computer, software, browser) as a distance learner                          |                  |              |                 |                     |                      |
| I was clearly informed about the digital skills I would need to carry out parts of my study   |                  |              |                 |                     |                      |
| I have been supported, or know where to get that support, to use that technology  |                  |              |                 |                     |                      |

I found module selection to be

- I would actively discourage others from applying to UCL

**31.**